

## HR 7971

Taxpayer Experience Improvement Act

**Congress:** 119 (2025–2027, Current)

**Chamber:** House

**Policy Area:** Taxation

**Introduced:** Mar 18, 2026

**Current Status:** Placed on the Union Calendar, Calendar No. 527.

**Latest Action:** Placed on the Union Calendar, Calendar No. 527. (Apr 9, 2026)

**Official Text:** <https://www.congress.gov/bill/119th-congress/house-bill/7971>

### Sponsor

**Name:** Rep. Schweikert, David [R-AZ-1]

**Party:** Republican • **State:** AZ • **Chamber:** House

### Cosponsors (1 total)

Cosponsor	Party / State	Role	Date Joined
Rep. Beyer, Donald S. [D-VA-8]	D · VA		Mar 18, 2026

### Committee Activity

Committee	Chamber	Activity	Date
Ways and Means Committee	House	Referred To	Mar 18, 2026
Ways and Means Committee	House	Markup By	Mar 25, 2026
Ways and Means Committee	House	Reported By	Apr 9, 2026

### Subjects & Policy Tags

#### Policy Area:

Taxation

### Related Bills

Bill	Relationship	Last Action
119 S 3931	Related bill	<b>Feb 26, 2026:</b> Read twice and referred to the Committee on Finance.

## **Taxpayer Experience Improvement Act**

This bill requires the Internal Revenue Service (IRS) to provide certain information related to call volume, wait times, and other metrics. The bill also expands online taxpayer accounts and electronic access to federal tax return and refund information.

Specifically, the bill requires the IRS to provide in real time on its public website the number of callers for each applicable phone number extension that are (1) connected to speak with an IRS representative, (2) connected to speak with an automated system, and (3) waiting to speak with either an IRS representative or an automated system.

The website also must include

- the longest wait time of any caller waiting to speak with an IRS representative;
- the estimated wait time to speak with an IRS representative;
- if a callback service is available or when such service is scheduled to be available; and
- certain monthly metrics, including the average and median wait times and call lengths.

Further, the bill expresses the sense of Congress that, by 2028, the IRS should provide an option to receive a callback for any call that is not answered within five minutes.

Finally, the bill requires the IRS to make available (via website or mobile application) to any taxpayer certain information, including

- tax returns, documents, notices, or letters sent to the taxpayer by the IRS or filed with (or sent to) the IRS by the taxpayer;
- the status of a federal tax return or refund; and
- an estimated date for receipt of a refund.

## Actions Timeline

---

- **Apr 9, 2026:** Reported (Amended) by the Committee on Ways and Means. H. Rept. 119-607.
- **Apr 9, 2026:** Reported (Amended) by the Committee on Ways and Means. H. Rept. 119-607.
- **Apr 9, 2026:** Placed on the Union Calendar, Calendar No. 527.
- **Apr 9, 2026:** Reported (Amended) by the Committee on Ways and Means. H. Rept. 119-607.
- **Apr 9, 2026:** Reported (Amended) by the Committee on Ways and Means. H. Rept. 119-607.
- **Apr 9, 2026:** Placed on the Union Calendar, Calendar No. 527.
- **Apr 9, 2026:** Reported (Amended) by the Committee on Ways and Means. H. Rept. 119-607.
- **Apr 9, 2026:** Reported (Amended) by the Committee on Ways and Means. H. Rept. 119-607.
- **Apr 9, 2026:** Placed on the Union Calendar, Calendar No. 527.
- **Apr 9, 2026:** Reported (Amended) by the Committee on Ways and Means. H. Rept. 119-607.
- **Apr 9, 2026:** Reported (Amended) by the Committee on Ways and Means. H. Rept. 119-607.
- **Apr 9, 2026:** Placed on the Union Calendar, Calendar No. 527.
- **Apr 9, 2026:** Reported (Amended) by the Committee on Ways and Means. H. Rept. 119-607.
- **Apr 9, 2026:** Reported (Amended) by the Committee on Ways and Means. H. Rept. 119-607.
- **Apr 9, 2026:** Placed on the Union Calendar, Calendar No. 527.
- **Apr 9, 2026:** Reported (Amended) by the Committee on Ways and Means. H. Rept. 119-607.
- **Apr 9, 2026:** Reported (Amended) by the Committee on Ways and Means. H. Rept. 119-607.
- **Apr 9, 2026:** Placed on the Union Calendar, Calendar No. 527.
- **Mar 25, 2026:** Committee Consideration and Mark-up Session Held
- **Mar 25, 2026:** Ordered to be Reported in the Nature of a Substitute by the Yeas and Nays: 43 - 0.
- **Mar 25, 2026:** Committee Consideration and Mark-up Session Held
- **Mar 25, 2026:** Ordered to be Reported in the Nature of a Substitute by the Yeas and Nays: 43 - 0.
- **Mar 25, 2026:** Committee Consideration and Mark-up Session Held
- **Mar 25, 2026:** Ordered to be Reported in the Nature of a Substitute by the Yeas and Nays: 43 - 0.
- **Mar 25, 2026:** Committee Consideration and Mark-up Session Held
- **Mar 25, 2026:** Ordered to be Reported in the Nature of a Substitute by the Yeas and Nays: 43 - 0.
- **Mar 25, 2026:** Committee Consideration and Mark-up Session Held
- **Mar 25, 2026:** Ordered to be Reported in the Nature of a Substitute by the Yeas and Nays: 43 - 0.
- **Mar 25, 2026:** Committee Consideration and Mark-up Session Held
- **Mar 25, 2026:** Ordered to be Reported in the Nature of a Substitute by the Yeas and Nays: 43 - 0.
- **Mar 25, 2026:** Committee Consideration and Mark-up Session Held
- **Mar 25, 2026:** Ordered to be Reported in the Nature of a Substitute by the Yeas and Nays: 43 - 0.
- **Mar 25, 2026:** Committee Consideration and Mark-up Session Held
- **Mar 25, 2026:** Ordered to be Reported in the Nature of a Substitute by the Yeas and Nays: 43 - 0.
- **Mar 25, 2026:** Committee Consideration and Mark-up Session Held
- **Mar 25, 2026:** Ordered to be Reported by the Yeas and Nays: 43 - 0.
- **Mar 18, 2026:** Introduced in House
- **Mar 18, 2026:** Introduced in House
- **Mar 18, 2026:** Referred to the House Committee on Ways and Means.
- **Mar 18, 2026:** Introduced in House
- **Mar 18, 2026:** Introduced in House
- **Mar 18, 2026:** Referred to the House Committee on Ways and Means.
- **Mar 18, 2026:** Introduced in House
- **Mar 18, 2026:** Introduced in House
- **Mar 18, 2026:** Referred to the House Committee on Ways and Means.
- **Mar 18, 2026:** Introduced in House

- Mar 18, 2026:** Introduced in House
- **Mar 18, 2026:** Referred to the House Committee on Ways and Means.
  - **Mar 18, 2026:** Introduced in House
  - **Mar 18, 2026:** Introduced in House
  - **Mar 18, 2026:** Referred to the House Committee on Ways and Means.
  - **Mar 18, 2026:** Introduced in House
  - **Mar 18, 2026:** Introduced in House
  - **Mar 18, 2026:** Referred to the House Committee on Ways and Means.
  - **Mar 18, 2026:** Introduced in House
  - **Mar 18, 2026:** Introduced in House
  - **Mar 18, 2026:** Referred to the House Committee on Ways and Means.
  - **Mar 18, 2026:** Introduced in House
  - **Mar 18, 2026:** Introduced in House
  - **Mar 18, 2026:** Referred to the House Committee on Ways and Means.
  - **Mar 18, 2026:** Introduced in House
  - **Mar 18, 2026:** Introduced in House
  - **Mar 18, 2026:** Referred to the House Committee on Ways and Means.
  - **Mar 18, 2026:** Introduced in House
  - **Mar 18, 2026:** Introduced in House
  - **Mar 18, 2026:** Referred to the House Committee on Ways and Means.
  - **Mar 18, 2026:** Introduced in House
  - **Mar 18, 2026:** Introduced in House
  - **Mar 18, 2026:** Referred to the House Committee on Ways and Means.