S 3170

Stuck On Hold Act

Congress: 119 (2025–2027, Current)
Chamber: Senate
Policy Area: Armed Forces and National Security
Introduced: Nov 10, 2025
Current Status: Read twice and referred to the Committee on Veterans' Affairs.
Latest Action: Read twice and referred to the Committee on Veterans' Affairs. (Nov 10, 2025)
Official Text: https://www.congress.gov/bill/119th-congress/senate-bill/3170

Sponsor

Name: Sen. Kennedy, John [R-LA]
Party: Republican • **State:** LA • **Chamber:** Senate

Cosponsors (1 total)

Cosponsor	Party / State	Role	Date Joined
Sen. Kelly, Mark [D-AZ]	D · AZ		Nov 10, 2025

Committee Activity

Committee	Chamber	Activity	Date
Veterans' Affairs Committee	Senate	Referred To	Nov 10, 2025

Subjects & Policy Tags

Policy Area:

Armed Forces and National Security

Related Bills

Bill	Relationship	Last Action
119 HR 5992	Related bill	**Nov 17, 2025:** Referred to the Subcommittee on Economic Opportunity.

Summary (as of Nov 10, 2025)

Stuck On Hold Act

This bill requires the Department of Veterans Affairs (VA) to implement automated systems for their customer phone lines that inform callers of the expected wait time and that offer callbacks for wait times of more than 10 minutes. The VA must also issue guidance to reduce the average wait time to no more than 10 minutes.

Actions Timeline

- **Nov 10, 2025:** Introduced in Senate
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