

HR 3219

United States Call Center Worker and Consumer Protection Act of 2019

Congress: 116 (2019–2021, Ended)

Chamber: House

Policy Area: Commerce

Introduced: Jun 12, 2019

Current Status: Referred to the Subcommittee on Consumer Protection and Commerce.

Latest Action: Referred to the Subcommittee on Consumer Protection and Commerce. (Jun 13, 2019)

Official Text: <https://www.congress.gov/bill/116th-congress/house-bill/3219>

Sponsor

Name: Rep. McKinley, David B. [R-WV-1]

Party: Republican • **State:** WV • **Chamber:** House

Cosponsors (137 total)

Cosponsor	Party / State	Role	Date Joined
Rep. Pocan, Mark [D-WI-2]	D · WI		Jun 12, 2019
Rep. Brooks, Mo [R-AL-5]	R · AL		Jun 27, 2019
Rep. Fitzpatrick, Brian K. [R-PA-1]	R · PA		Jun 27, 2019
Rep. Khanna, Ro [D-CA-17]	D · CA		Jun 27, 2019
Rep. Eshoo, Anna G. [D-CA-18]	D · CA		Jul 2, 2019
Rep. Pingree, Chellie [D-ME-1]	D · ME		Jul 9, 2019
Rep. Langevin, James R. [D-RI-2]	D · RI		Jul 12, 2019
Rep. DeLauro, Rosa L. [D-CT-3]	D · CT		Jul 16, 2019
Rep. Hayes, Jahana [D-CT-5]	D · CT		Jul 16, 2019
Rep. Higgins, Brian [D-NY-26]	D · NY		Jul 16, 2019
Rep. Engel, Eliot L. [D-NY-16]	D · NY		Jul 22, 2019
Rep. Cicilline, David N. [D-RI-1]	D · RI		Jul 24, 2019
Rep. Lowenthal, Alan S. [D-CA-47]	D · CA		Jul 24, 2019
Rep. Suozzi, Thomas R. [D-NY-3]	D · NY		Jul 24, 2019
Rep. Golden, Jared F. [D-ME-2]	D · ME		Jul 25, 2019
Rep. Collins, Chris [R-NY-27]	R · NY		Jul 30, 2019
Rep. Lowey, Nita M. [D-NY-17]	D · NY		Jul 30, 2019
Rep. Phillips, Dean [D-MN-3]	D · MN		Jul 30, 2019
Rep. Rose, Max [D-NY-11]	D · NY		Jul 30, 2019
Rep. DeGette, Diana [D-CO-1]	D · CO		Aug 6, 2019
Del. Norton, Eleanor Holmes [D-DC-At Large]	D · DC		Aug 16, 2019
Rep. Clarke, Yvette D. [D-NY-9]	D · NY		Aug 16, 2019
Rep. Courtney, Joe [D-CT-2]	D · CT		Aug 16, 2019
Rep. Lamb, Conor [D-PA-17]	D · PA		Aug 16, 2019
Rep. Moore, Gwen [D-WI-4]	D · WI		Aug 16, 2019
Rep. Sarbanes, John P. [D-MD-3]	D · MD		Aug 16, 2019
Rep. Barragan, Nanette Diaz [D-CA-44]	D · CA		Aug 27, 2019
Rep. Espaillat, Adriano [D-NY-13]	D · NY		Aug 27, 2019
Rep. Harder, Josh [D-CA-10]	D · CA		Aug 27, 2019
Rep. Lipinski, Daniel [D-IL-3]	D · IL		Aug 27, 2019
Rep. Pappas, Chris [D-NH-1]	D · NH		Aug 27, 2019
Rep. Beatty, Joyce [D-OH-3]	D · OH		Aug 30, 2019
Rep. DeFazio, Peter A. [D-OR-4]	D · OR		Aug 30, 2019
Rep. Larson, John B. [D-CT-1]	D · CT		Aug 30, 2019
Rep. McCollum, Betty [D-MN-4]	D · MN		Aug 30, 2019
Rep. Schakowsky, Janice D. [D-IL-9]	D · IL		Aug 30, 2019
Rep. Soto, Darren [D-FL-9]	D · FL		Aug 30, 2019
Rep. Brindisi, Anthony [D-NY-22]	D · NY		Sep 6, 2019
Rep. Grijalva, Raúl M. [D-AZ-3]	D · AZ		Sep 6, 2019
Rep. O'Halleran, Tom [D-AZ-1]	D · AZ		Sep 6, 2019
Rep. Porter, Katie [D-CA-45]	D · CA		Sep 6, 2019

Cosponsor	Party / State	Role	Date Joined
Rep. Rogers, Mike D. [R-AL-3]	R · AL		Sep 9, 2019
Rep. Axne, Cynthia [D-IA-3]	D · IA		Sep 11, 2019
Rep. Murphy, Stephanie N. [D-FL-7]	D · FL		Sep 11, 2019
Rep. Tonko, Paul [D-NY-20]	D · NY		Sep 13, 2019
Rep. Maloney, Carolyn B. [D-NY-12]	D · NY		Sep 17, 2019
Rep. Sánchez, Linda T. [D-CA-38]	D · CA		Sep 17, 2019
Rep. Velazquez, Nydia M. [D-NY-7]	D · NY		Sep 17, 2019
Rep. Kuster, Ann M. [D-NH-2]	D · NH		Sep 19, 2019
Rep. Lofgren, Zoe [D-CA-19]	D · CA		Sep 24, 2019
Rep. Stanton, Greg [D-AZ-9]	D · AZ		Sep 24, 2019
Rep. Delgado, Antonio [D-NY-19]	D · NY		Oct 1, 2019
Rep. McNerney, Jerry [D-CA-9]	D · CA		Oct 1, 2019
Rep. Ocasio-Cortez, Alexandria [D-NY-14]	D · NY		Oct 1, 2019
Rep. Hastings, Alcee L. [D-FL-20]	D · FL		Oct 4, 2019
Rep. Serrano, Jose E. [D-NY-15]	D · NY		Oct 4, 2019
Rep. Smith, Christopher H. [R-NJ-4]	R · NJ		Oct 4, 2019
Rep. Cooper, Jim [D-TN-5]	D · TN		Oct 11, 2019
Rep. Craig, Angie [D-MN-2]	D · MN		Oct 11, 2019
Rep. Doggett, Lloyd [D-TX-35]	D · TX		Oct 11, 2019
Rep. Horn, Kendra S. [D-OK-5]	D · OK		Oct 16, 2019
Rep. Crist, Charlie [D-FL-13]	D · FL		Oct 17, 2019
Rep. Rice, Kathleen M. [D-NY-4]	D · NY		Oct 17, 2019
Rep. Gallego, Ruben [D-AZ-7]	D · AZ		Oct 21, 2019
Rep. Garcia, Sylvia R. [D-TX-29]	D · TX		Oct 23, 2019
Rep. Ryan, Tim [D-OH-13]	D · OH		Oct 30, 2019
Rep. Dean, Madeleine [D-PA-4]	D · PA		Nov 8, 2019
Rep. Omar, Ilhan [D-MN-5]	D · MN		Nov 8, 2019
Rep. Brownley, Julia [D-CA-26]	D · CA		Nov 12, 2019
Rep. Kildee, Daniel T. [D-MI-5]	D · MI		Nov 18, 2019
Rep. Meng, Grace [D-NY-6]	D · NY		Nov 19, 2019
Rep. Thompson, Bennie G. [D-MS-2]	D · MS		Nov 20, 2019
Rep. Boyle, Brendan F. [D-PA-2]	D · PA		Nov 22, 2019
Rep. Peterson, Collin C. [D-MN-7]	D · MN		Nov 26, 2019
Rep. Bacon, Don [R-NE-2]	R · NE		Dec 5, 2019
Rep. Perlmutter, Ed [D-CO-7]	D · CO		Dec 19, 2019
Rep. Demings, Val Butler [D-FL-10]	D · FL		Jan 7, 2020
Rep. Norcross, Donald [D-NJ-1]	D · NJ		Jan 7, 2020
Rep. Sewell, Terri A. [D-AL-7]	D · AL		Jan 7, 2020
Rep. Wild, Susan [D-PA-7]	D · PA		Jan 7, 2020
Rep. Cox, TJ [D-CA-21]	D · CA		Jan 9, 2020
Rep. Crow, Jason [D-CO-6]	D · CO		Jan 9, 2020
Rep. Deutch, Theodore E. [D-FL-22]	D · FL		Jan 9, 2020

Cosponsor	Party / State	Role	Date Joined
Rep. Garamendi, John [D-CA-3]	D · CA		Jan 9, 2020
Rep. Napolitano, Grace F. [D-CA-32]	D · CA		Jan 9, 2020
Rep. Watson Coleman, Bonnie [D-NJ-12]	D · NJ		Jan 9, 2020
Rep. Adams, Alma S. [D-NC-12]	D · NC		Jan 13, 2020
Rep. Pascrell, Bill, Jr. [D-NJ-9]	D · NJ		Jan 13, 2020
Rep. Sherman, Brad [D-CA-30]	D · CA		Jan 14, 2020
Rep. Lynch, Stephen F. [D-MA-8]	D · MA		Jan 24, 2020
Rep. Morelle, Joseph D. [D-NY-25]	D · NY		Jan 24, 2020
Rep. Welch, Peter [D-VT-At Large]	D · VT		Jan 24, 2020
Rep. Kennedy, Joseph P., III [D-MA-4]	D · MA		Jan 28, 2020
Rep. Price, David E. [D-NC-4]	D · NC		Feb 3, 2020
Rep. Veasey, Marc A. [D-TX-33]	D · TX		Feb 4, 2020
Rep. Jeffries, Hakeem S. [D-NY-8]	D · NY		Feb 5, 2020
Rep. Larsen, Rick [D-WA-2]	D · WA		Feb 5, 2020
Rep. Malinowski, Tom [D-NJ-7]	D · NJ		Feb 5, 2020
Rep. Davids, Sharice [D-KS-3]	D · KS		Feb 11, 2020
Rep. Cisneros, Gilbert Ray, Jr. [D-CA-39]	D · CA		Feb 12, 2020
Rep. Gomez, Jimmy [D-CA-34]	D · CA		Feb 12, 2020
Rep. Roybal-Allard, Lucille [D-CA-40]	D · CA		Feb 12, 2020
Rep. Evans, Dwight [D-PA-3]	D · PA		Feb 26, 2020
Rep. Fudge, Marcia L. [D-OH-11]	D · OH		Feb 26, 2020
Rep. Horsford, Steven [D-NV-4]	D · NV		Feb 26, 2020
Rep. Jackson Lee, Sheila [D-TX-18]	D · TX		Feb 26, 2020
Rep. Takano, Mark [D-CA-41]	D · CA		Feb 26, 2020
Rep. Doyle, Michael F. [D-PA-18]	D · PA		Feb 28, 2020
Rep. Kaptur, Marcy [D-OH-9]	D · OH		Feb 28, 2020
Rep. Keating, William R. [D-MA-9]	D · MA		Feb 28, 2020
Rep. Rouda, Harley [D-CA-48]	D · CA		Feb 28, 2020
Rep. Wasserman Schultz, Debbie [D-FL-23]	D · FL		Feb 28, 2020
Rep. DeSaulnier, Mark [D-CA-11]	D · CA		Mar 2, 2020
Rep. Finkenauer, Abby [D-IA-1]	D · IA		Mar 2, 2020
Rep. Nadler, Jerrold [D-NY-10]	D · NY		Mar 2, 2020
Rep. Ruiz, Raul [D-CA-36]	D · CA		Mar 2, 2020
Rep. Butterfield, G. K. [D-NC-1]	D · NC		Mar 4, 2020
Rep. Levin, Andy [D-MI-9]	D · MI		Mar 4, 2020
Rep. Luria, Elaine G. [D-VA-2]	D · VA		Mar 4, 2020
Rep. Neguse, Joe [D-CO-2]	D · CO		Mar 4, 2020
Rep. Lee, Susie [D-NV-3]	D · NV		Mar 9, 2020
Rep. Tlaib, Rashida [D-MI-13]	D · MI		Mar 9, 2020
Rep. Fortenberry, Jeff [R-NE-1]	R · NE		Mar 11, 2020
Rep. Cartwright, Matt [D-PA-8]	D · PA		Apr 3, 2020
Rep. Slotkin, Elissa [D-MI-8]	D · MI		Apr 3, 2020

Cosponsor	Party / State	Role	Date Joined
Rep. Waters, Maxine [D-CA-43]	D · CA		Apr 3, 2020
Rep. Cleaver, Emanuel [D-MO-5]	D · MO		Jun 18, 2020
Rep. Jayapal, Pramila [D-WA-7]	D · WA		Jun 18, 2020
Rep. Mucarsel-Powell, Debbie [D-FL-26]	D · FL		Jun 18, 2020
Rep. Allred, Colin Z. [D-TX-32]	D · TX		Sep 8, 2020
Rep. Johnson, Eddie Bernice [D-TX-30]	D · TX		Sep 8, 2020
Rep. Lee, Barbara [D-CA-13]	D · CA		Sep 8, 2020
Rep. Raskin, Jamie [D-MD-8]	D · MD		Sep 8, 2020
Rep. Levin, Mike [D-CA-49]	D · CA		Oct 16, 2020
Rep. Stevens, Haley M. [D-MI-11]	D · MI		Oct 20, 2020
Rep. Wexton, Jennifer [D-VA-10]	D · VA		Oct 20, 2020
Rep. Dingell, Debbie [D-MI-12]	D · MI		Oct 27, 2020

Committee Activity

Committee	Chamber	Activity	Date
Armed Services Committee	House	Referred To	Jun 12, 2019
Education and Workforce Committee	House	Referred To	Jun 12, 2019
Energy and Commerce Committee	House	Referred to	Jun 13, 2019
Oversight and Government Reform Committee	House	Referred To	Jun 12, 2019

Subjects & Policy Tags

Policy Area:

Commerce

Related Bills

Bill	Relationship	Last Action
116 S 1792	Identical bill	Jun 12, 2019: Read twice and referred to the Committee on Commerce, Science, and Transportation.

Summary (as of Jun 12, 2019)

United States Call Center Worker and Consumer Protection Act of 2019

This bill establishes restrictions on businesses that relocate call centers or redirect customer service calls to locations outside the United States.

Specifically, a business must notify the Department of Labor that it intends to move its customer service call center overseas and Labor must maintain a publicly available list of such businesses. Subject to narrow exceptions, a business appearing on such list is ineligible to receive federal grants or guaranteed loans for five years after the business is added to the list. Further, agencies must condition the awarding of government contracts on the requirement that any call center activity pursuant to the contract must be performed in the United States.

Additionally, the bill requires call center employees to disclose their physical location at the beginning of each call initiated or received, unless all employees of the business participating in the communication are located in the United States, among other exceptions.

Actions Timeline

- **Jun 13, 2019:** Referred to the Subcommittee on Consumer Protection and Commerce.
- **Jun 12, 2019:** Introduced in House
- **Jun 12, 2019:** Referred to the Committee on Energy and Commerce, and in addition to the Committees on Education and Labor, Armed Services, and Oversight and Reform, for a period to be subsequently determined by the Speaker, in each case for consideration of such provisions as fall within the jurisdiction of the committee concerned.