S 1733

Customers Not Cargo Act of 2017

Congress: 115 (2017–2019, Ended)
Chamber: Senate
Policy Area: Transportation and Public Works
Introduced: Aug 3, 2017
Current Status: Read twice and referred to the Committee on Commerce, Science, and Transportation.
Latest Action: Read twice and referred to the Committee on Commerce, Science, and Transportation. (Aug 3, 2017)
Official Text: https://www.congress.gov/bill/115th-congress/senate-bill/1733

Sponsor

Name: Sen. Van Hollen, Chris [D-MD]
Party: Democratic • **State:** MD • **Chamber:** Senate

Cosponsors (2 total)

Cosponsor	Party / State	Role	Date Joined
Sen. Blumenthal, Richard [D-CT]	D · CT		Aug 3, 2017
Sen. Carper, Thomas R. [D-DE]	D · DE		Aug 3, 2017

Committee Activity

Committee	Chamber	Activity	Date
Commerce, Science, and Transportation Committee	Senate	Referred To	Aug 3, 2017

Subjects & Policy Tags

Policy Area:

Transportation and Public Works

Related Bills

No related bills are listed.

Summary (as of Aug 3, 2017)

Customers Not Cargo Act of 2017

This bill requires the Department of Transportation (DOT) to revise regulations to:

- prohibit an air carrier from forcibly removing a passenger from an aircraft after boarding because the carrier oversold the flight or to provide a passenger seat to an employee of the carrier;
- establish standards for resolving oversales once an aircraft has been boarded through escalating incentives to passengers to encourage voluntary rebooking; and
- require an air carrier, to the extent practicable, to resolve issues related to overselling a flight before boarding the flight.

DOT shall consider providing exceptions in such regulations for a medical emergency or a circumstance that poses a threat to the safety of the flight.

Actions Timeline

- **Aug 3, 2017:** Introduced in Senate
- **Aug 3, 2017:** Read twice and referred to the Committee on Commerce, Science, and Transportation.

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