

HR 1300

United States Call Center Worker and Consumer Protection Act of 2017

Congress: 115 (2017–2019, Ended)

Chamber: House

Policy Area: Commerce

Introduced: Mar 2, 2017

Current Status: Referred to the Subcommittee on Digital Commerce and Consumer Protection.

Latest Action: Referred to the Subcommittee on Digital Commerce and Consumer Protection. (Mar 17, 2017)

Official Text: <https://www.congress.gov/bill/115th-congress/house-bill/1300>

Sponsor

Name: Rep. McKinley, David B. [R-WV-1]

Party: Republican • **State:** WV • **Chamber:** House

Cosponsors (119 total)

Cosponsor	Party / State	Role	Date Joined
Rep. Green, Gene [D-TX-29]	D · TX		Mar 2, 2017
Rep. Barragan, Nanette Diaz [D-CA-44]	D · CA		Apr 4, 2017
Rep. Green, Al [D-TX-9]	D · TX		Apr 26, 2017
Rep. LoBiondo, Frank A. [R-NJ-2]	R · NJ		Apr 26, 2017
Rep. Crist, Charlie [D-FL-13]	D · FL		May 17, 2017
Rep. Capuano, Michael E. [D-MA-7]	D · MA		May 22, 2017
Rep. McGovern, James P. [D-MA-2]	D · MA		May 22, 2017
Rep. Fitzpatrick, Brian K. [R-PA-8]	R · PA		May 24, 2017
Rep. Donovan, Daniel M., Jr. [R-NY-11]	R · NY		Jun 6, 2017
Rep. Fortenberry, Jeff [R-NE-1]	R · NE		Jun 6, 2017
Rep. Jeffries, Hakeem S. [D-NY-8]	D · NY		Jul 6, 2017
Rep. Slaughter, Louise McIntosh [D-NY-25]	D · NY		Jul 12, 2017
Rep. Tsongas, Niki [D-MA-3]	D · MA		Jul 12, 2017
Rep. Velazquez, Nydia M. [D-NY-7]	D · NY		Jul 12, 2017
Rep. Soto, Darren [D-FL-9]	D · FL		Jul 18, 2017
Rep. Higgins, Brian [D-NY-26]	D · NY		Jul 25, 2017
Rep. Wasserman Schultz, Debbie [D-FL-23]	D · FL		Aug 22, 2017
Del. Norton, Eleanor Holmes [D-DC-At Large]	D · DC		Sep 12, 2017
Rep. Brooks, Mo [R-AL-5]	R · AL		Oct 10, 2017
Rep. Sinema, Kyrsten [D-AZ-9]	D · AZ		Oct 31, 2017
Rep. Murphy, Stephanie N. [D-FL-7]	D · FL		Nov 8, 2017
Rep. Rosen, Jacky [D-NV-3]	D · NV		Nov 8, 2017
Rep. Jayapal, Pramila [D-WA-7]	D · WA		Dec 5, 2017
Rep. Pocan, Mark [D-WI-2]	D · WI		Dec 5, 2017
Rep. Bonamici, Suzanne [D-OR-1]	D · OR		Jan 17, 2018
Rep. O'Halleran, Tom [D-AZ-1]	D · AZ		Jan 17, 2018
Rep. Courtney, Joe [D-CT-2]	D · CT		Feb 5, 2018
Rep. Jones, Walter B., Jr. [R-NC-3]	R · NC		Feb 5, 2018
Rep. Lowenthal, Alan S. [D-CA-47]	D · CA		Feb 5, 2018
Rep. Rogers, Mike D. [R-AL-3]	R · AL		Feb 14, 2018
Rep. Sewell, Terri A. [D-AL-7]	D · AL		Feb 14, 2018
Rep. Khanna, Ro [D-CA-17]	D · CA		Mar 20, 2018
Rep. Rice, Kathleen M. [D-NY-4]	D · NY		Apr 5, 2018
Rep. Crowley, Joseph [D-NY-14]	D · NY		Apr 12, 2018
Rep. Suozzi, Thomas R. [D-NY-3]	D · NY		Apr 17, 2018
Rep. Perlmutter, Ed [D-CO-7]	D · CO		Apr 25, 2018
Rep. Smith, Christopher H. [R-NJ-4]	R · NJ		May 8, 2018
Rep. Grijalva, Raúl M. [D-AZ-3]	D · AZ		May 9, 2018
Rep. Espaillat, Adriano [D-NY-13]	D · NY		May 15, 2018
Rep. Clarke, Yvette D. [D-NY-9]	D · NY		May 16, 2018
Rep. Ellison, Keith [D-MN-5]	D · MN		Jun 1, 2018

Cosponsor	Party / State	Role	Date Joined
Rep. Napolitano, Grace F. [D-CA-32]	D · CA		Jun 1, 2018
Rep. Gallego, Ruben [D-AZ-7]	D · AZ		Jun 5, 2018
Rep. Serrano, Jose E. [D-NY-15]	D · NY		Jun 6, 2018
Rep. Brady, Robert A. [D-PA-1]	D · PA		Jun 12, 2018
Rep. Cohen, Steve [D-TN-9]	D · TN		Jun 13, 2018
Rep. Engel, Eliot L. [D-NY-16]	D · NY		Jun 13, 2018
Rep. Hastings, Alcee L. [D-FL-20]	D · FL		Jun 13, 2018
Rep. Brownley, Julia [D-CA-26]	D · CA		Jun 14, 2018
Rep. Nolan, Richard M. [D-MN-8]	D · MN		Jun 14, 2018
Rep. Lieu, Ted [D-CA-33]	D · CA		Jun 25, 2018
Rep. Maloney, Carolyn B. [D-NY-12]	D · NY		Jun 25, 2018
Rep. Langevin, James R. [D-RI-2]	D · RI		Jun 26, 2018
Rep. Collins, Chris [R-NY-27]	R · NY		Jun 28, 2018
Rep. Eshoo, Anna G. [D-CA-18]	D · CA		Jul 10, 2018
Rep. Clay, Wm. Lacy [D-MO-1]	D · MO		Jul 11, 2018
Rep. Loebsack, David [D-IA-2]	D · IA		Jul 11, 2018
Rep. Aderholt, Robert B. [R-AL-4]	R · AL		Jul 12, 2018
Rep. McCollum, Betty [D-MN-4]	D · MN		Jul 13, 2018
Rep. Walz, Timothy J. [D-MN-1]	D · MN		Jul 13, 2018
Rep. Evans, Dwight [D-PA-2]	D · PA		Jul 19, 2018
Rep. Meng, Grace [D-NY-6]	D · NY		Jul 19, 2018
Rep. Bacon, Don [R-NE-2]	R · NE		Jul 23, 2018
Rep. Boyle, Brendan F. [D-PA-13]	D · PA		Jul 23, 2018
Rep. Nadler, Jerrold [D-NY-10]	D · NY		Jul 23, 2018
Rep. Lowey, Nita M. [D-NY-17]	D · NY		Jul 24, 2018
Rep. Tonko, Paul [D-NY-20]	D · NY		Jul 24, 2018
Rep. Peterson, Collin C. [D-MN-7]	D · MN		Jul 25, 2018
Rep. Cartwright, Matt [D-PA-17]	D · PA		Jul 26, 2018
Rep. DeGette, Diana [D-CO-1]	D · CO		Jul 26, 2018
Rep. Keating, William R. [D-MA-9]	D · MA		Jul 26, 2018
Rep. Welch, Peter [D-VT-At Large]	D · VT		Jul 26, 2018
Rep. Larson, John B. [D-CT-1]	D · CT		Jul 27, 2018
Rep. Adams, Alma S. [D-NC-12]	D · NC		Aug 3, 2018
Rep. Bustos, Cheri [D-IL-17]	D · IL		Aug 3, 2018
Rep. DeLauro, Rosa L. [D-CT-3]	D · CT		Aug 3, 2018
Rep. Doyle, Michael F. [D-PA-14]	D · PA		Aug 3, 2018
Rep. Pingree, Chellie [D-ME-1]	D · ME		Aug 3, 2018
Rep. Lamb, Conor [D-PA-18]	D · PA		Aug 7, 2018
Rep. Lofgren, Zoe [D-CA-19]	D · CA		Aug 7, 2018
Rep. Watson Coleman, Bonnie [D-NJ-12]	D · NJ		Aug 10, 2018
Rep. Kildee, Daniel T. [D-MI-5]	D · MI		Aug 21, 2018
Rep. Price, David E. [D-NC-4]	D · NC		Aug 21, 2018

Cosponsor	Party / State	Role	Date Joined
Rep. DeFazio, Peter A. [D-OR-4]	D · OR		Sep 5, 2018
Rep. Doggett, Lloyd [D-TX-35]	D · TX		Sep 5, 2018
Rep. Johnson, Henry C. "Hank," Jr. [D-GA-4]	D · GA		Sep 5, 2018
Rep. Ryan, Tim [D-OH-13]	D · OH		Sep 5, 2018
Rep. Sarbanes, John P. [D-MD-3]	D · MD		Sep 5, 2018
Rep. Beatty, Joyce [D-OH-3]	D · OH		Sep 12, 2018
Rep. Cicilline, David N. [D-RI-1]	D · RI		Sep 12, 2018
Rep. Deutch, Theodore E. [D-FL-22]	D · FL		Sep 12, 2018
Rep. Dingell, Debbie [D-MI-12]	D · MI		Sep 12, 2018
Rep. Norcross, Donald [D-NJ-1]	D · NJ		Sep 12, 2018
Rep. Gonzalez, Vicente [D-TX-15]	D · TX		Sep 17, 2018
Rep. McEachin, A. Donald [D-VA-4]	D · VA		Sep 17, 2018
Rep. Raskin, Jamie [D-MD-8]	D · MD		Sep 17, 2018
Rep. Takano, Mark [D-CA-41]	D · CA		Sep 17, 2018
Rep. Thompson, Mike [D-CA-5]	D · CA		Sep 17, 2018
Rep. Esty, Elizabeth H. [D-CT-5]	D · CT		Sep 20, 2018
Rep. Kuster, Ann M. [D-NH-2]	D · NH		Sep 20, 2018
Rep. Kaptur, Marcy [D-OH-9]	D · OH		Sep 24, 2018
Rep. McNerney, Jerry [D-CA-9]	D · CA		Sep 24, 2018
Rep. Lipinski, Daniel [D-IL-3]	D · IL		Sep 25, 2018
Rep. Moore, Gwen [D-WI-4]	D · WI		Sep 25, 2018
Rep. Vela, Filemon [D-TX-34]	D · TX		Sep 25, 2018
Rep. Butterfield, G. K. [D-NC-1]	D · NC		Sep 26, 2018
Rep. Demings, Val Butler [D-FL-10]	D · FL		Sep 26, 2018
Rep. Kennedy, Joseph P., III [D-MA-4]	D · MA		Sep 26, 2018
Rep. O'Rourke, Beto [D-TX-16]	D · TX		Sep 26, 2018
Rep. Bishop, Sanford D., Jr. [D-GA-2]	D · GA		Sep 27, 2018
Rep. Cleaver, Emanuel [D-MO-5]	D · MO		Sep 28, 2018
Rep. Cooper, Jim [D-TN-5]	D · TN		Sep 28, 2018
Rep. Garamendi, John [D-CA-3]	D · CA		Sep 28, 2018
Rep. Pascrell, Bill, Jr. [D-NJ-9]	D · NJ		Oct 16, 2018
Rep. Scott, Robert C. "Bobby" [D-VA-3]	D · VA		Oct 16, 2018
Rep. Sherman, Brad [D-CA-30]	D · CA		Oct 16, 2018
Rep. Lawrence, Brenda L. [D-MI-14]	D · MI		Oct 23, 2018
Rep. Bass, Karen [D-CA-37]	D · CA		Oct 26, 2018
Rep. Veasey, Marc A. [D-TX-33]	D · TX		Dec 19, 2018

Committee Activity

Committee	Chamber	Activity	Date
Armed Services Committee	House	Referred To	Mar 2, 2017
Education and Workforce Committee	House	Referred To	Mar 2, 2017
Energy and Commerce Committee	House	Referred to	Mar 17, 2017
Oversight and Government Reform Committee	House	Referred To	Mar 2, 2017

Subjects & Policy Tags

Policy Area:

Commerce

Related Bills

Bill	Relationship	Last Action
115 S 515	Related bill	Mar 2, 2017: Read twice and referred to the Committee on Commerce, Science, and Transportation.

Summary (as of Mar 2, 2017)

United States Call Center Worker and Consumer Protection Act of 2017

This bill requires a business that employs 50 or more call center employees, excluding part-time employees, or 50 or more call center employees who in the aggregate work at least 1,500 hours per week, exclusive of overtime, to notify the Department of Labor at least 120 days before relocating such center outside of the United States. Violators are subject to a civil penalty of up to \$10,000 per day.

Labor must make publicly available a list of all such employers that relocate a call center. It may remove from the list an employer that has relocated the call center from a location outside the United States to a location inside the United States.

Employers must remain on the list for up to three years after each relocation. An employer is ineligible for federal grants or federal guaranteed loans for five years after being added to the list, except where the employer demonstrates that a lack of such loan or grant would threaten national security, result in substantial job loss in the United States, or harm the environment. Federal or state executive agencies or military departments, when awarding a civilian or defense-related contract, must give preference to a U.S. employer that does not appear on the list.

Businesses that initiate or receive a customer service communication must require each of their employees or agents participating in the communication to disclose their physical location at the beginning of each such communication unless all involved employees or agents are located in the United States. The bill exempts any communication: (1) initiated by a consumer if the consumer knows or reasonably should know that the employee or agent is located outside the United States, or (2) related to the provision of emergency services. Upon request, businesses must transfer a customer to a customer service agent who is physically located in the United States.

The Federal Trade Commission (FTC) may exclude certain classes or types of business entities or customer service communications from the requirements of this bill under exceptionally compelling circumstances. The bill sets forth authority for the FTC to enforce against violations.

Actions Timeline

- **Mar 17, 2017:** Referred to the Subcommittee on Digital Commerce and Consumer Protection.
- **Mar 2, 2017:** Introduced in House
- **Mar 2, 2017:** Referred to the Committee on Energy and Commerce, and in addition to the Committees on Armed Services, Oversight and Government Reform, and Education and the Workforce, for a period to be subsequently determined by the Speaker, in each case for consideration of such provisions as fall within the jurisdiction of the committee concerned.

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