
HR 3475

Cruise Vessel Consumer Confidence Act of 2013

Congress: 113 (2013–2015, Ended)

Chamber: House

Policy Area: Transportation and Public Works

Introduced: Nov 13, 2013

Current Status: Referred to the Subcommittee on Coast Guard and Maritime Transportation.

Latest Action: Referred to the Subcommittee on Coast Guard and Maritime Transportation. (Nov 14, 2013)

Official Text: <https://www.congress.gov/bill/113th-congress/house-bill/3475>

Sponsor

Name: Rep. Garamendi, John [D-CA-3]

Party: Democratic • **State:** CA • **Chamber:** House

Cosponsors (1 total)

Cosponsor	Party / State	Role	Date Joined
Rep. Matsui, Doris O. [D-CA-6]	D · CA		Nov 13, 2013

Committee Activity

Committee	Chamber	Activity	Date
Transportation and Infrastructure Committee	House	Referred to	Nov 14, 2013

Subjects & Policy Tags

Policy Area:

Transportation and Public Works

Related Bills

No related bills are listed.

Cruise Vessel Consumer Confidence Act of 2013 - Amends federal shipping law to authorize the Federal Maritime Commission (FMC) to investigate, on its own initiative or upon receiving a complaint, whether the sale of a ticket to a cruise vessel passenger by a cruise vessel owner is: (1) an unfair or deceptive practice, or (2) an unfair method of competition.

Requires the FMC, in cases of an affirmative determination, to order the owner to cease such sales. Authorizes the FMC to impose a civil penalty of up to \$25,000 for owners who violate such orders.

Makes it an unfair or deceptive practice for an owner that fails to make certain written disclosures before offering to sell a ticket to a passenger.

Makes it an unfair or deceptive practice for an owner offering to sell a ticket to a passenger via the Internet (electronic ticket) to require that the ticket purchaser provide a printed version of that ticket if the purchaser is able to provide appropriate identification at the time of travel.

Directs the FMC to establish a process to ensure that a passenger with a ticket for a vessel whose initial departure or final disembarkment is delayed for more than 24 hours is reimbursed by the owner in an amount that is equal to: (1) the lesser of half the ticket price or \$500, if the delay is between 24 and 48 hours; or (2) the full price of the ticket, if the delay is 48 hours or more.

Requires a cruise vessel owner to: (1) submit a customer service plan to the FMC, (2) incorporate it into the ticket contract of that owner, and (3) make both of them easily available on the owner's website.

Directs the FMC to establish a process for passengers to report complaints to the FMC.

Authorizes the FMC to establish, adjust, and collect fees in ticket prices to fund implementation of this Act.

Actions Timeline

- **Nov 14, 2013:** Referred to the Subcommittee on Coast Guard and Maritime Transportation.
- **Nov 13, 2013:** Introduced in House
- **Nov 13, 2013:** Referred to the House Committee on Transportation and Infrastructure.