

HR 3621

Call Center Consumer's Right to Know Act

Congress: 111 (2009–2011, Ended)

Chamber: House

Policy Area: Commerce

Introduced: Sep 22, 2009

Current Status: Referred to the Subcommittee on Commerce, Trade and Consumer Protection.

Latest Action: Referred to the Subcommittee on Commerce, Trade and Consumer Protection. (Sep 23, 2009)

Official Text: <https://www.congress.gov/bill/111th-congress/house-bill/3621>

Sponsor

Name: Rep. Altmire, Jason [D-PA-4]

Party: Democratic • **State:** PA • **Chamber:** House

Cosponsors (13 total)

Cosponsor	Party / State	Role	Date Joined
Rep. Boucher, Rick [D-VA-9]	D · VA		Sep 23, 2009
Rep. Jackson-Lee, Sheila [D-TX-18]	D · TX		Sep 23, 2009
Rep. Jones, Walter B., Jr. [R-NC-3]	R · NC		Sep 23, 2009
Rep. Pascrell, Bill, Jr. [D-NJ-8]	D · NJ		Sep 23, 2009
Rep. Ryan, Tim [D-OH-17]	D · OH		Sep 23, 2009
Rep. Sherman, Brad [D-CA-27]	D · CA		Sep 23, 2009
Rep. Doyle, Michael F. [D-PA-14]	D · PA		Sep 29, 2009
Rep. Higgins, Brian [D-NY-27]	D · NY		Sep 29, 2009
Rep. Bishop, Timothy H. [D-NY-1]	D · NY		Oct 1, 2009
Rep. Lipinski, Daniel [D-IL-3]	D · IL		Oct 1, 2009
Rep. DeFazio, Peter A. [D-OR-4]	D · OR		Oct 8, 2009
Rep. Murphy, Tim [R-PA-18]	R · PA		Oct 8, 2009
Rep. McCollum, Betty [D-MN-4]	D · MN		Nov 16, 2009

Committee Activity

Committee	Chamber	Activity	Date
Energy and Commerce Committee	House	Referred to	Sep 23, 2009

Subjects & Policy Tags

Policy Area:

Commerce

Related Bills

No related bills are listed.

Call Center Consumer's Right to Know Act - Directs each U.S. corporation or subsidiary that utilizes a call center to initiate telephone calls to, or receive calls from, individuals located in the United States to require each call center employee to disclose the physical location of such employee at the beginning of such call.

Requires such corporation or subsidiary to annually certify to the Federal Trade Commission (FTC) their compliance with such requirement. Subjects noncomplying corporations or subsidiaries to such civil penalties as the FTC may prescribe.

Directs the FTC to prescribe rules for effective monitoring and compliance with such requirement.

Actions Timeline

- **Sep 23, 2009:** Referred to the Subcommittee on Commerce, Trade and Consumer Protection.
- **Sep 22, 2009:** Introduced in House
- **Sep 22, 2009:** Referred to the House Committee on Energy and Commerce.