

HR 1455

Financial Consumer Hotline Act of 2009

Congress: 111 (2009–2011, Ended)

Chamber: House

Policy Area: Finance and Financial Sector

Introduced: Mar 12, 2009

Current Status: Referred to the House Committee on Financial Services.

Latest Action: Referred to the House Committee on Financial Services. (Mar 12, 2009)

Official Text: <https://www.congress.gov/bill/111th-congress/house-bill/1455>

Sponsor

Name: Rep. Maloney, Carolyn B. [D-NY-14]

Party: Democratic • **State:** NY • **Chamber:** House

Cosponsors (1 total)

Cosponsor	Party / State	Role	Date Joined
Rep. Kanjorski, Paul E. [D-PA-11]	D · PA		Mar 12, 2009

Committee Activity

Committee	Chamber	Activity	Date
Financial Services Committee	House	Referred To	Mar 12, 2009

Subjects & Policy Tags

Policy Area:

Finance and Financial Sector

Related Bills

No related bills are listed.

Summary (as of Mar 12, 2009)

Financial Consumer Hotline Act of 2009 - Amends the Federal Financial Institutions Examination Council Act of 1978 to require federal financial institution regulatory agencies, coordinating through the Federal Financial Institutions Examination Council, to establish: (1) a single, toll-free telephone number for consumer complaints and inquiries concerning institutions under their jurisdiction; and (2) a system for routing such calls to the federal financial institution regulatory agency that primarily supervises the financial institution, or that is otherwise the appropriate agency to address the subject of the complaint or inquiry.

Cites circumstances under which state agencies may receive appropriate call transfers from such federal systems.

Actions Timeline

- **Mar 12, 2009:** Introduced in House
- **Mar 12, 2009:** Sponsor introductory remarks on measure. (CR E651)
- **Mar 12, 2009:** Referred to the House Committee on Financial Services.