

HR 3816

Call Center Consumer's Right to Know Act of 2003

Congress: 108 (2003–2005, Ended)

Chamber: House

Policy Area: Commerce

Introduced: Feb 11, 2004

Current Status: Referred to the Subcommittee on Commerce, Trade and Consumer Protection.

Latest Action: Referred to the Subcommittee on Commerce, Trade and Consumer Protection. (Feb 24, 2004)

Official Text: <https://www.congress.gov/bill/108th-congress/house-bill/3816>

Sponsor

Name: Rep. Strickland, Ted [D-OH-6]

Party: Democratic • **State:** OH • **Chamber:** House

Cosponsors (21 total)

Cosponsor	Party / State	Role	Date Joined
Rep. Boucher, Rick [D-VA-9]	D · VA		Feb 24, 2004
Rep. Sherman, Brad [D-CA-27]	D · CA		Feb 24, 2004
Rep. Dingell, John D. [D-MI-15]	D · MI		Mar 9, 2004
Rep. McGovern, James P. [D-MA-3]	D · MA		Mar 23, 2004
Rep. Hill, Baron P. [D-IN-9]	D · IN		Mar 31, 2004
Rep. Kanjorski, Paul E. [D-PA-11]	D · PA		Mar 31, 2004
Rep. Moran, James P. [D-VA-8]	D · VA		Mar 31, 2004
Rep. Napolitano, Grace F. [D-CA-38]	D · CA		Mar 31, 2004
Rep. Boswell, Leonard L. [D-IA-3]	D · IA		Apr 28, 2004
Rep. DeLauro, Rosa L. [D-CT-3]	D · CT		Apr 28, 2004
Rep. McCollum, Betty [D-MN-4]	D · MN		Apr 28, 2004
Rep. McNulty, Michael R. [D-NY-21]	D · NY		Apr 28, 2004
Rep. Gordon, Bart [D-TN-6]	D · TN		May 5, 2004
Rep. Larsen, Rick [D-WA-2]	D · WA		May 5, 2004
Rep. Filner, Bob [D-CA-51]	D · CA		Jun 8, 2004
Rep. Van Hollen, Chris [D-MD-8]	D · MD		Jun 8, 2004
Rep. Gutierrez, Luis V. [D-IL-4]	D · IL		Jun 15, 2004
Rep. Ryan, Tim [D-OH-17]	D · OH		Jun 15, 2004
Rep. Lipinski, William O. [D-IL-3]	D · IL		Jul 9, 2004
Rep. Andrews, Robert E. [D-NJ-1]	D · NJ		Sep 8, 2004
Rep. Sánchez, Linda T. [D-CA-39]	D · CA		Sep 8, 2004

Committee Activity

Committee	Chamber	Activity	Date
Energy and Commerce Committee	House	Referred to	Feb 24, 2004

Subjects & Policy Tags

Policy Area:

Commerce

Related Bills

Bill	Relationship	Last Action
108 S 1873	Identical bill	Nov 17, 2003: Read twice and referred to the Committee on Commerce, Science, and Transportation. (text of measure as introduced: CR S14966)

Summary (as of Feb 11, 2004)

Call Center Consumer's Right to Know Act of 2003 - Directs each U.S. corporation or subsidiary that utilizes a call center to initiate telephone calls to, or receive calls from, individuals located in the United States to require each call center employee to disclose the physical location of such employee at the beginning of each call.

Requires such corporation or subsidiary to annually certify to the Federal Trade Commission (FTC) their compliance with such requirement. Subjects noncomplying corporations or subsidiaries to such civil penalties as the FTC may prescribe.

Directs the FTC to prescribe rules for effective monitoring and compliance with such requirement.

Actions Timeline

- Feb 24, 2004: Referred to the Subcommittee on Commerce, Trade and Consumer Protection.
- Feb 11, 2004: Introduced in House
- Feb 11, 2004: Introduced in House
- Feb 11, 2004: Referred to the House Committee on Energy and Commerce.