

S 1873

Call Center Consumer's Right to Know Act of 2003

Congress: 108 (2003–2005, Ended)

Chamber: Senate

Policy Area: Commerce

Introduced: Nov 17, 2003

Current Status: Read twice and referred to the Committee on Commerce, Science, and Transportation. (text of measure

Latest Action: Read twice and referred to the Committee on Commerce, Science, and Transportation. (text of measure as introduced: CR S14966) (Nov 17, 2003)

Official Text: <https://www.congress.gov/bill/108th-congress/senate-bill/1873>

Sponsor

Name: Sen. Kerry, John F. [D-MA]

Party: Democratic • State: MA • Chamber: Senate

Cosponsors (7 total)

Cosponsor	Party / State	Role	Date Joined
Sen. Kennedy, Edward M. [D-MA]	D · MA		Feb 24, 2004
Sen. Feingold, Russell D. [D-WI]	D · WI		Feb 25, 2004
Sen. Mikulski, Barbara A. [D-MD]	D · MD		Feb 25, 2004
Sen. Akaka, Daniel K. [D-HI]	D · HI		Feb 26, 2004
Sen. Leahy, Patrick J. [D-VT]	D · VT		Apr 7, 2004
Sen. Durbin, Richard J. [D-IL]	D · IL		Apr 8, 2004
Sen. Jeffords, James M. [I-VT]	I · VT		Jun 1, 2004

Committee Activity

Committee	Chamber	Activity	Date
Commerce, Science, and Transportation Committee	Senate	Referred To	Nov 17, 2003

Subjects & Policy Tags

Policy Area:

Commerce

Related Bills

Bill	Relationship	Last Action
108 HR 3816	Identical bill	Feb 24, 2004: Referred to the Subcommittee on Commerce, Trade and Consumer Protection.

Call Center Consumer's Right to Know Act of 2003 - Directs each U.S. corporation or subsidiary that utilizes a call center to initiate telephone calls to, or receive calls from, individuals located in the United States to require each call center employee to disclose the physical location of such employee at the beginning of each call.

Requires such corporation or subsidiary to annually certify to the Federal Trade Commission (FTC) their compliance with such requirement. Subjects noncomplying corporations or subsidiaries to such civil penalties as the FTC may prescribe.

Directs the FTC to prescribe rules for effective monitoring and compliance with such requirement.

Actions Timeline

- **Nov 17, 2003:** Introduced in Senate
- **Nov 17, 2003:** Sponsor introductory remarks on measure. (CR S14965-14966)
- **Nov 17, 2003:** Read twice and referred to the Committee on Commerce, Science, and Transportation. (text of measure as introduced: CR S14966)